## SFSC Core Indicators of Effectiveness: 2021 (Updated 1/6/21)

## LEGEND

Good performance of indicator
SFSC attainment has been maintained or increased in comparison to previous year SFSC attainment has met or exceeeded a national or state comparison figure
SFSC attainment has met or exceeeded an established goal
Data pending

 NCCBP survey). Threshold of accountability established at $90 \%$.

2
Persistence Rates
The proportion of students who enrolled at the beginning of one academic term and who were still enrolled at SFSC for at least one credit at the beginning of a subsequent academic term and had not yet completed a degree or certificate

| Persistence |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 76.1 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 71.4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fall-Spring |  | 72.2 | 78.0 | 77.3 | 77.9 | 76.0 | 75.4 |  | 71.8 | 71.7 | 72.0 | 71.4 | 70.5 | 71.2 |  |
| Annual Goals | 78.5\% | 78.0 | 78.0 | 78.5 | 78.5 | 78.5 | 78.5 |  |  |  |  |  |  |  |  |
| Fail-Fail |  | 59.1 | 58.2 | 59.1 | 58.1 | 58.3 | 54.5 | 57.9 | 48.8 | 48.3 | 48.4 | 49.3 | 47.4 | 48.8 | 48.5 |
| Annual Goals | 59.5\% | 54.0 | 56.0 | 58.5 | 59.5 | 59.5 | 59.5 |  |  |  |  |  |  |  |  |

Note. SFSC and National comparison data obtained from the National Community College Benchmark Project (NCCBP); 2020 findings for Fall Fall-Spring and Fall-Fall persistence figures represent a Fall 2018 cohort.


 completion. $150 \%$ completion rates by race/ethnicity obtained from the Florida Department of Education PK-20 Education Data Warehouse

| Core Indicator | Status | Indicator Description | Satisfaction | $\begin{gathered} 2021 \\ \text { Goals } \end{gathered}$ | SFSC Reported Value |  |  |  |  |  | Average Attainment \% | National or State Comparison (Threshold of Accountability) | Average Attainment \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  | $\begin{array}{llllll}2015 & 2016 & 2017 & 2018 & 2019 & 2020\end{array}$ |  |
| Student Satisfaction |  | The proportion of graduates whose college experience met or exceeded the expectations they held upon initial enrollment. | Graduates <br> Annual Goals | 98.5\% | $\begin{aligned} & 98.0 \\ & 98.5 \end{aligned}$ | $\begin{aligned} & 95.3 \\ & 98.5 \end{aligned}$ | $\begin{aligned} & 97.9 \\ & 98.5 \end{aligned}$ | $\begin{aligned} & 96.0 \\ & 98.5 \end{aligned}$ | $\begin{aligned} & 97.2 \\ & 98.5 \end{aligned}$ | $\begin{aligned} & 96.6 \\ & 98.5 \end{aligned}$ | 96.8 | Comparative data not available; Threshold of accountability established at $95 \%$ |  |

Note. Percent of graduates who indicated "excellent" or "very good" when asked what is their overall impression of the quality of education they received. Data obtained from the SFSC Graduate Satisfaction Survey (GSS) - item 1.

|  |  | Completer Success |  |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 74.9 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 70.6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 Developmental Success |  | The proportion of students who earned a grade of "C" or better in math, writing, and reading credit developmental/remedial courses at the end of the fall term | Math |  | 74.4 | 75.0 | 86.5 | 79.0 | 61.5 | $\begin{aligned} & 72.8 \\ & 87.0 \\ & \hline \end{aligned}$ |  | 67.7 | 69.2 | 71.5 | 71.2 | 71.8 | 71.9 |  |
|  |  |  | Annual Goals | 87.0\% | 73.0 | 75.0 | 76.0 | 87.0 | 87.0 |  |  |  |  |  |  |  |  |  |
|  |  |  | Writing <br> Annual Goals | 96.0\% | $\begin{array}{r} 94.1 \\ 90.0 \\ \hline \end{array}$ | $\begin{array}{r} 95.0 \\ 94.5 \end{array}$ | $\begin{array}{r} 95.5 \\ 96.0 \\ \hline \end{array}$ | 81.8 96.0 | $\begin{array}{r} 81.5 \\ 96.0 \\ \hline \end{array}$ | $\begin{array}{r} 82.4 \\ 96.0 \\ \hline \end{array}$ | 88.4 | 75.2 | 75.0 | 76.9 | 78.0 | 77.6 | 77.6 | 76.7 |
|  |  |  | Reading |  | 97.1 | 90.9 | 94.1 | 77.8 | 91.1 | 95.2 | 91.0 | 77.4 | 77.5 | 79.7 | 79.7 | 80.9 | 79.8 | 79.2 |
|  |  |  | Annual Goals | 97.5\% | 90.0 | 97.5 | 97.5 | 97.5 | 97.5 | 97.5 |  |  |  |  |  |  |  |  |

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Data obtained from National Community College Benchmark (NCCBP), Form 8.

| Completer Success |  |  |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 90.1 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 84.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Credit CollegeLevel and Credit Developmental Success, First College-level | " C " or better in credit, college-level courses at the <br> The proportion of students who earned a grade of "C" or better in the next highest-level, college level courses at the end of the fall term. | Credit Annual Goals | 91.3\% | $\begin{aligned} & 90.9 \\ & 90.0 \end{aligned}$ | $\begin{aligned} & 90.3 \\ & 91.0 \end{aligned}$ | $\begin{array}{r} 91.4 \\ 91.0 \end{array}$ | $\begin{aligned} & 90.0 \\ & 91.3 \end{aligned}$ | $\begin{aligned} & 89.3 \\ & 91.3 \end{aligned}$ | $\begin{aligned} & 89.0 \\ & 91.3 \end{aligned}$ |  | 83.9 | 84.2 | 84.8 | 84.9 | 85.4 | 86.2 |  |
|  |  | Annual Goals | 96.0\% | $\begin{aligned} & 79.6 \\ & 92.0 \end{aligned}$ | $\begin{aligned} & 87.7 \\ & 84.3 \end{aligned}$ | $\begin{array}{r} -95.5 \\ 88.0 \end{array}$ | $\begin{aligned} & 94.1 \\ & 960 \end{aligned}$ | $\begin{array}{r} 87.1 \\ 96.0 \\ -96.0 \end{array}$ | $\begin{gathered} 93.3 \\ 96.0 \end{gathered}$ | 89.6 | 78.0 | 78.8 | 78.8 | 80.3 | 80.3 | 80.8 | 79.5 |
|  |  | Writing Annual Goals | 94.0\% | 51.9 78.0 | 79.0 78.0 | 93.3 79.5 | 75.0 94.0 | 100.0 94.0 | 93.3 94.0 | 82.1 | 78.5 | 80.5 | 81.8 | 82.4 | 82.7 | 83.5 | 81.6 |

Note. Figures represent completer, in lieu of enrollee, success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes credit level, PSAV, and PSV students. Data obtained from NCCBP (Form 7 and 9 ).

|  |  |  | Completer Success |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | Success Online/Distance Learning | The proportion of students who earned a grade of "C" or better in an online/distance learning course | Online/Distance Learning Annual Goals | 87.0\% | 84.8 | 85.1 | 85.3 | 86.2 | 85.0 | $\begin{gathered} 86.8 \\ \hline 87.0 \end{gathered}$ | 85.5 | 77.7 | 78.5 | 79.3 | 79.5 | 80.4 | 81.3 | 79.4 |

 success rates (i.e., only A, B, C, D, F grades used in calculations). Data Obtained from NCCBP (Form 17). Core Indicator added in 2019.
\(\left.8 \begin{array}{c}Success Core <br>

Academic Skills\end{array}\right) |\)| The proportion of students who earned a grade of |
| :---: |
| "C" or better at the end of the fall term |


| Completer Success |  |
| :---: | :---: |
| Freshman English I Annual Goals |  |
| Freshman English il Annual Goals |  |
| Algebra Annual Goals | 9 |
| Speech Annual Goals | 9 |
| Liberal Arts Math I Annual Goals | 9 |

69.0\%

Attainment \%
 2019

|  |  |  | Penetration Rates |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $9 \quad \begin{gathered}\text { Regional Market } \\ \text { Penetration Rates }\end{gathered}$ |  | The proportion of the total population in the college's service area that has participated in at least one organized activity (course, program, service, event, etc.) sponsored by the college. | Credit Student Participation Rate Annual Goals | 5.0\% | $\begin{aligned} & 2.2 \\ & 5.0 \end{aligned}$ | $\begin{aligned} & 2.4 \\ & 5.0 \end{aligned}$ | $\begin{aligned} & 2.4 \\ & 5.0 \end{aligned}$ | $\begin{array}{r} 2.2 \\ 5.0 \end{array}$ | $\begin{aligned} & 2.3 \\ & 5.0 \end{aligned}$ | $\begin{array}{r} 2.4 \\ 5.0 \\ \hline \end{array}$ | 2.3 | 3.1 | 2.9 | 2.9 | 2.7 | 2.6 | 2.7 | 2.8 |
|  |  |  | Non-credit Student Participation Rate Annual Goals | 3.0\% | $\begin{array}{r} 2.0 \\ 3.0 \\ \hline \end{array}$ | $\begin{array}{r} 2.0 \\ 3.0 \end{array}$ | $\begin{array}{r} 2.1 \\ 3.0 \end{array}$ | $\begin{array}{r} 2.2 \\ 3.0 \end{array}$ | $\begin{array}{r} 2.2 \\ 3.0 \end{array}$ | $\begin{array}{r} 1.9 \\ 3.0 \\ \hline \end{array}$ | 2.1 | 1.0 | 1.0 | 0.8 | 0.7 | 0.8 | 0.8 | 0.9 |
|  |  |  | Cultural Activities Annual Goals | 37.8\% | $\begin{aligned} & 14.4 \\ & 25.0 \end{aligned}$ | $\begin{array}{r} 20.5 \\ 25.0 \end{array}$ | $\begin{array}{r} 31.8 \\ 25.0 \end{array}$ | $\begin{aligned} & -37.6 \\ & 32.0 \end{aligned}$ | $\begin{aligned} & 32.4 \\ & 37.8 \end{aligned}$ | $\begin{aligned} & 34.0 \\ & 37.8 \end{aligned}$ | 28.4 | 3.1 | 3.0 | 2.9 | 3.1 | 2.9 | 3.3 | 3.1 |
|  |  |  | Sporting Events |  | 3.5 | 4.3 | 4.3 | 4.1 | 4.1 | 2.5 | 3.8 | 1.5 | 1.6 | 2.1 | 4.5 | 2.7 | 1.4 | 2.3 |
|  |  |  | Annual Goals | 5.0\% | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |  |  |  |  |  |  |  |  |



[^0]|  | Core Indicator | Status | Indicator Description |  | 2021 <br> Goals |  |  | SC Rep | orted Va |  |  | Average Attainment \% | Nation | ral or St | te Com Accou | pariso tability | (Threshold of | Average Attainment \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12 |  | $!$ | The proportion of students completing a career or technical program who seek licensure or certification for the first time within a given year, and actually obtain licensure or certification. | Pass Rates |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |  | 2015 | 2016 | 2017 | 2018 | 20192020 |  |
|  | Licensure, Certification, and GED Pass Rates |  |  | Nursing A.D.N. Annual Goals | 100.0\% | 96.0 100.0 | 97.0 100.0 | $\begin{array}{r} 100.0 \\ 100.0 \end{array}$ | $\begin{gathered} 89.0 \\ 100.0 \end{gathered}$ | $\begin{gathered} 95.0 \\ 100.0 \end{gathered}$ | $\begin{gathered} 90.9 \\ 100.0 \end{gathered}$ | 94.7 | 70.0 | 82.7 | 85.8 | 87.0 | 86.984 .0 | 82.7 |
|  |  |  |  | Practical Nursing Annual Goals | 100.0\% | 100.0 100.0 | 100.0 100.0 | $\begin{gathered} 95.6 \\ 100.0 \end{gathered}$ | $\begin{gathered} 96.0 \\ 100.0 \end{gathered}$ | $\begin{gathered} 97.0 \\ 100.0 \end{gathered}$ | $\begin{aligned} & 80.0 \\ & 100.0 \end{aligned}$ | 94.8 | 72.0 | 84.6 | 83.1 | 87.0 | 86.7 ---84.4 | 83.0 |
|  |  |  |  | Cosmetology |  | 90.9 | 88.0 | 85.7 | 100.0 | 1000 | 100.0 | 94.1 | Comparative data not available; threshold of accountability established at $80 \%$ |  |  |  |  |  |
|  |  |  |  | Annual Goals | 100.0\% | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  |  |  |  |  |  |  |
|  |  |  |  | Dental Hygiene Annual Goals | 100.0\% | $\begin{array}{r} 80.0 \\ 100.0 \end{array}$ | $100.0$ | $\begin{array}{r} 50.0 \\ 100.0 \end{array}$ | $\begin{array}{r} 0.0 \\ 100.0 \end{array}$ | $\begin{aligned} & 100.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 100.0 \\ & 100.0 \\ & \hline \end{aligned}$ | 85.0 |  |  |  |  |  |  |
|  |  |  |  | $\qquad$ |  | $\begin{aligned} & 73.0 \\ & 100.0 \end{aligned}$ | $\begin{gathered} 85.7 \\ 100.0 \end{gathered}$ | $\begin{aligned} & 37.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 55.0 \\ & 90.0 \end{aligned}$ | $\begin{aligned} & 50.0 \\ & 80.0 \end{aligned}$ | $\begin{gathered} \text { PEND } \\ 80.0 \end{gathered}$ | 60.1 | 79.3 | 71.0 | 68.0 | 69.0 | 68.0 PEND | 71.1 |
|  |  |  |  | Annual Goals |  | 78.0 | 100.0 | 88.0 | 82-0 | -82.0 | PEEND | 76.0 | 66.0 | 73.0 | 70.0 | 73.0 | 72.0 PEND | 70.8 |
|  |  |  |  | Annual Goals |  | 100.0 | 100.0 | 100.0 | 95.0 | 95.0 | 95.0 |  |  |  |  |  |  |  |
|  |  |  |  | Law Enforcement |  | 79.5 | 84.8 | 63.1 | 81.0 | 78.0 | 64.0 | 75.1 | 86.0 | 82.0 | 80.0 | 81.0 | 81.0 PEND | 82.0 |
|  |  |  |  | Annual Goals | 95.0\% | 95.0 | 95.0 | 95.0 | 95.0 | 95.0 | 95.0 |  |  |  |  |  |  |  |
|  |  |  |  | Corrections |  | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 92.0 | 98.7 | 78.0 | 71.0 | 72.0 | 72.0 | 76.0 PEND | 73.8 |
|  |  |  |  | Annual Goals | 100.0\% | 98.0 | 100.0 | 100.0 | 1000 | 1000 | 100.0 |  |  |  |  |  |  |  |
|  |  |  |  | Radiography Annual Goals | 100.0\% | $\begin{array}{r} 90.0 \\ 100.0 \end{array}$ | $\begin{aligned} & -75.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 75.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 73.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 83.0 \\ & 100.0 \end{aligned}$ | $\begin{aligned} & 82.0 \\ & 100.0 \end{aligned}$ | 79.2 | 92.0 | 87.2 | 89.0 | 89.4 | 89.0 PEEND | 89.3 |
|  |  |  |  | BSEE <br> Annual Goals |  |  | $\begin{aligned} & -100.0 \\ & 100.0 \end{aligned}$ | $\begin{array}{r} 85.7 \\ 100.0 \end{array}$ | $\begin{aligned} & 1000 \\ & 100.0 \end{aligned}$ | $\begin{array}{r} -92.30 \\ 100.0 \end{array}$ | $\begin{aligned} & \text { PEND } \\ & 1000 \end{aligned}$ | 94.5 | Comparative data not availabie; threshō of accountability established at $80 \%$ |  |  |  |  |  |
|  |  |  |  | Pass Rates |  | 2015 | 2016 | 2017 | 2019 | 2019 | 2020 | 55.8 | 201 | 2016 | 2017 | 2019 | 20192020 |  |
|  |  |  |  | GED |  |  | 54.0 | 46.0 | $44.0$ | $79.0$ | PEND |  |  | 80.0 | 79.0 | 46.0 | 55.0 PEND | 65.0 |
|  |  |  |  | Annual Goals |  |  |  | 95.0 |  |  | 82.0 |  |  |  |  |  |  |  |

The proportion of a sample of regional employers in given field who indicate that their employees who are community college graduates exhibit skills and job performance that are equivalent or superior to those exhibited by other employees.

Client Satisfaction with Programs and Services

and | The proportion of community college clients who are |
| :--- |
| satisfied with programs and services offered by a |
| college. |

Allied Health and Technical Programs

Annual Goals

2021

|  |  | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 98.9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Career Development Center |  | 100.0 | 99.5 | 98.6 | 99.3 | 98.0 | 98.3 |  |
| Annual Goals | 100.0\% | 99.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| Allied Health and Technical Programs Client Services |  | 97.5 | 100.0 | 99.1 | 99.0 | 99.0 | 99.0 | 98.9 |
| Annual Goals | 100.0\% | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |  |
| Testing Center |  | 96.0 | 100.0 | 100.0 | 99.0 | 99.0 | 99.0 | 98.8 |
| Annual Goals | 100.0\% | 99.0 | 99.0 | 100.0 | 100.0 | 100.0 | 100.0 |  |

## $\begin{array}{llllll}2015 & 2016 & 2017 & 2018 & 2019 & 2020\end{array}$ <br> Comparative data not available; threshold of accountability established at $90 \%$


 education students who were "happy with [their] learning experience at SFSC."



[^0]:    
     obtained from FETPIP FCS Bachelor's Degree Completers report and represents percent of students found employed.

