## SFSC Core Indicators of Effectiveness: 2021 (Updated 1/6/21)

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							boon	maintai	ned or	increas	od in c	comparison to	provio						
			Good performance of indica	SF SF		ent has	met o	excee	eded a	nation	al or st	ate comparis							
0	Core Indicator	Status	Indicator Description	Performance Measure	2021 Goals		SF	SC Rep	orted Va	alue		Average Attainment %		al or St	ate Com Accour			hold of	Average Attainment
						2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
	Student Goal		The proportion of graduates whose goals for attaining a college education upon enrolling or	Graduates		99.0	97.6	96.6	97.4	98.8	97.3	97.8	93.9	95.0	95.2	S	ee Note	S	94.7
1	Attainment		during attendance in a college were met upon exit from the college.	Annual Goals	99.5%	98.5	99.5	99.5	99.5	99.5	99.5								
	-		cated they had achieved their educational objective. Dantability established at 90%.	ata obtained from the SFSC's Gra	aduate Satisfa	ction Su	rvey (GS	SS) - iter	m 5. Na	tional co	mparat	ive data no long	ger avail	able fror	n NCCB	⊃ (meas	ure remo	oved fro	m 2018
				Persistence		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
		1	The proportion of students who enrolled at the	Fall-Spring	70 5%	72.2	78.0	77.3	77.9	76.0	75.4	76.1	71.8		72.0	71.4	70.5		71.4
2	Persistence Rates		beginning of one academic term and who were still enrolled at SFSC for at least one credit at the	Annual Goals Fall-Fall	78.5%	78.0 59.1	78.0 58.2	78.5 59.1	78.5 58.1	78.5 58.3	78.5 54.5	57.9	48.8	48.3	48.4	49.3	47.4	48.8	48.5
_			beginning of a subsequent academic term and had not yet completed a degree or certificate.	Annual Goals	59.5%	54.0	56.0	58.5	59.5	59.5	59.5								
te.	SFSC and National c	ompariso	A     data obtained from the National Community College	l Benchmark Project (NCCBP); 202	20 findings for	Fall Fal	I-Spring	and Fal	-Fall pe	rsistence	e figures	s represent a Fa	all 2018	cohort.					
		•		Graduation		2015	2016	2017		2019			2015	2016	2017				
				100% Normal Annual Goals	48.0%				34.8	41.5	43.0	41.2					17.3		17.6
				150% Normal Annual Goals	66.0%	47.9 47.0	39.5 48.9	41.6 48.9	49.0 48.9	58.5 51.0	65.3 59.0	50.3	34.9	34.6	37.0	36.5	38.1	40.0	36.9
				200% Normal Annual Goals	67.0%	52.7 50.0	44.9 53.8	43.8 53.8	52.2 53.8	59.2 53.8	66.0 61.0	53.1	41.0	40.6	43.0	42.8	38.9	40.9	41.2
3	Graduation Rates		The proportion of first-time, full-time students who enrolled in and subsequently completed a degree or	Graduation Rate of Pell Recipients (150% Normal)				46.0	40.0	33.0	PEND	39.7			35.0	33.0	36.0	PEND	34.7
			certificate program.	Annual Goals 150% Normal (Hispanic)	45.0%	38.1	43.0	54.5	64.8	69.1	57.7	54.5	33.2	35.6	34.4	36.6	38.5	41.9	36.7
				Annual Goals	70.0%						70.0								
				150% Normal (Black) Annual Goals	65.0%	25.0	18.9	25.6	53.6	63.6	46.2 65.0	38.8	21.7	25.1	24.8	27.4	29.8	31.2	26.7
		I		150% Normal (White)	00.070			51.6			55.8	53.6		41.3					42.5

*Note.* Graduation rates of full-time, first-time, degree/certificate-seeking undergraduates within 150% and 200% of normal time to completion. SFSC and state comparison data obtained from Florida College System (FCS) IPEDS Graduation Rates 200 Survey (GRS). The Graduation Rate 200 component of the IPEDS survey is a further extension of the traditional Graduation Rate component. GR200 carries over 100% and 150% graduation rate data from previous cohorts and requests any additional completers and exclusions between 150% and 200% of normal time to completion. Pell graduation rate data obtained from IPEDS Feedback Report and represents percent of full-time, first-time degree/certificate Pell recipients who completed within 150% of normal time to program completion. 150% completion rates by race/ethnicity obtained from the Florida Department of Education PK-20 Education Data Warehouse.

C	ore Indicator	Status	Indicator Description		2021 Goals		SFS	SC Repo	orted Va	lue		Average Attainment %				parison tability)		nold of	Average Attainment %
				Satisfaction		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
٨	Student		The proportion of graduates whose college experience met or exceeded the expectations they	Graduates		98.0	95.3	97.9	96.0	97.2	96.6	96.8	Comp	arative	data not	t availab	le; Thre	shold	
4	Satisfaction		held upon initial enrollment.	Annual Goals	98.5%	98.5	98.5	98.5	98.5	98.5	98.5		of a	account	tability e	stablish	ied at 9	5%	

Note. Percent of graduates who indicated "excellent" or "very good" when asked what is their overall impression of the quality of education they received. Data obtained from the SFSC Graduate Satisfaction Survey (GSS) - item 1.

			Completer Success		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
			Math		74.4	75.0	86.5	79.0	61.5	72.8	74.9	67.7	69.2	71.5	71.2	71.8	71.9	70.6
	0 "	The proportion of students who earned a grade of	Annual Goals	87.0%	73.0	75.0	76.0	87.0	87.0	87.0								
6	Credit	"C" or better in math, writing, and reading credit	Writing		94.1	95.0	95.5	81.8	81.5	82.4	88.4	75.2	75.0	76.9	78.0	77.6	77.6	76.7
C	Developmental	developmental/remedial courses at the end of the	Annual Goals	96.0%	90.0	94.5	96.0	96.0	96.0	96.0								
	Success	fall term	Reading		97.1	90.9	94.1	77.8	91.1	95.2	91.0	77.4	77.5	79.7	79.7	80.9	79.8	79.2
			Annual Goals	97.5%	90.0	97.5	97.5	97.5	97.5	97.5								

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Data obtained from National Community College Benchmark (NCCBP), Form 8.

			Completer Success		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
		The proportion of students who earned a grade of	Credit		90.9	90.3	91.4	90.0	89.3	89.0	90.1	83.9	84.2	84.8	84.9	85.4	86.2	84.9
	Credit College-	"C" or better in credit, college-level courses at the	Annual Goals	91.3%	90.0	91.0	91.0	91.3	91.3	91.3								
~	Level and Credit		Math		79.6	87.7	95.5	94.1	87.1	93.3	89.6	78.0	78.8	78.8	80.3	80.3	80.8	79.5
6	Developmental	The proportion of students who earned a grade of	Annual Goals	96.0%	92.0	84.3	88.0	96.0	96.0	96.0								
	Success, First College-level	"C" or better in the next highest-level, college level courses at the end of the fall term.	Writing		51.9	79.0	93.3	75.0	100.0	93.3	82.1	78.5	80.5	81.8	82.4	82.7	83.5	81.6
	eenege level		Annual Goals	94.0%	78.0	78.0	79.5	94.0	94.0	94.0								

Note. Figures represent completer, in lieu of enrollee, success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes credit level, PSAV, and PSV students. Data obtained from NCCBP (Form 7 and 9).

			Completer Success		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
7	Success Online/Distance	The proportion of students who earned a grade of	Online/Distance Learning		84.8	85.1	85.3	86.2	85.0	86.8	85.5	77.7	78.5	79.3	79.5	80.4	81.3	79.4
1	Learning	"C" or better in an online/distance learning course	Annual Goals	87.0%						87.0								

Note. Credit online/distance learning courses include those that are web-based, computer mediated, and asynchronous in which the learner and learning resources are generally separated by time and/or space. Figures represent completer, in lieu of enrollee, success rates (i.e., only A, B, C, D, F grades used in calculations). Data Obtained from NCCBP (Form 17). Core Indicator added in 2019.

	Core Indicator		Indicator Description		2021 Goals		SFS	SC Repo	orted Va	lue		Average Attainment %				nparison ntability)	•	hold of	Average Attainment %
				Completer Success		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
				Freshman English I		87.5	84.0	86.3	84.9	86.3	81.9	85.1	80.5	81.3	81.7	81.7	82.1	82.1	81.6
				Annual Goals	90.0%	90.0	90.0	90.0	90.0	90.0	90.0								
				Freshman English II		85.1	87.1	89.9	89.2	87.8	78.5	86.3	80.7	81.2	82.1	81.3	82.6	83.4	81.9
				Annual Goals	90.0%	90.0	90.0	90.0	90.0	90.0	90.0								
				Algebra		88.7	84.9	88.8	92.1	87.7	89.6	88.6	74.6	75.0	77.9	77.6	77.9	77.7	76.8
				Annual Goals	92.3%	90.0	90.0	90.0	90.0	92.3	92.3								
Q	Success Core		The proportion of students who earned a grade of	Speech		89.7	89.7	90.6	92.6	87.4	90.0	90.0	86.8	87.1	88.0	87.5	87.4	87.3	87.4
0	Academic Skills	•	"C" or better at the end of the fall term	Annual Goals	93.0%	90.0	90.0	90.0	91.0	93.0	93.0								
				Liberal Arts Math I		86.9	81.1	75.1	72.6	85.0	78.3	79.8	Comp	arative	data no	t availal	ble; thre	∋shold	
				Annual Goals	98.5%	98.5	98.5	98.5	98.5	98.5	98.5		of a	account	tability e	establis	hed at 7	′5%	
				Intermediate Algebra			68.8	74.3	67.2	56.1	65.0	66.3		77.14	76.89	77.14	76.47	76.49	76.8
				Annual Goals	69.0%						69.0								

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes credit level, PSAV, and PSV students. Data obtained from NCCBP (Form 11). Intermediate Algebra (MAT 1033) added in 2019.

			Penetration Rates		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
			Credit Student Participation Rate		2.2	2.4	2.4	2.2	2.3	2.4	2.3	3.1	2.9	2.9	2.7	2.6	2.7	2.8
			Annual Goals	5.0%	5.0	5.0	5.0	5.0	5.0	5.0								
		The proportion of the total population in the college's	Non-credit Student		2.0	2.0	2.1	2.2	2.2	1.9		1.0	1.0	0.8	0.7	0.8	0.8	0.9
•	Regional Market	service area that has participated in at least one	Participation Rate		2.0	2.0	2.1	2.2	2.2	1.9	2.1	1.0	1.0	0.0	0.7	0.0	0.0	0.9
9	Penetration Rates	organized activity (course, program, service, event,	Annual Goals	3.0%	3.0	3.0	3.0	3.0	3.0	3.0								
		etc.) sponsored by the college.	Cultural Activities		14.4	20.5	31.8	37.6	32.4	34.0	28.4	3.1	3.0	2.9	3.1	2.9	3.3	3.1
			Annual Goals	37.8%	25.0	25.0	25.0	32.0	37.8	37.8								
			Sporting Events		3.5	4.3	4.3	4.1	4.1	2.5	3.8	1.5	1.6	2.1	4.5	2.7	1.4	2.3
			Annual Goals	5.0%	5.0	5.0	5.0	5.0	5.0	5.0								

Note. Data obtained from the NCCBP (Form 14A and 14B).

	Core Indicator	Status	Indicator Description		2021 Goals		SFS	SC Repo	orted Va	lue		Average Attainment %			ate Com Accoun			hold of	Average Attainment %
						2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
				% Minority Credit Students		43.5	45.9	47.7	50.4	51.1	51.1	48.3	24.7	25.7	25.9	25.5	27.7	23.9	25.6
				Annual Goals	52.0%	45.0	45.0	46.5	48.0	51.0	52.0								
	<b>_</b> .			% Minority Employees		21.3	21.7	26.3	22.8	25.9	25.6	23.9	11.6	11.8	11.9	11.9	12.5	11.0	11.8
40	Responsiveness		The proportion of community constituents whose	Annual Goals	26.7%	21.0	21.5	22.0	26.7	26.7	26.7								
10	to Community Needs		needs are met by the college.	High School Graduates - % Enrolling Total		36.2	34.9	39.9	35.3	33.3	29.3	34.8	22.7	21.9	21.7	21.4	20.7	20.0	21.4
				Annual Goals	43.0%	43.0	43.0	43.0	43.0	43.0	43.0	43.0							

Note. High school graduation participation rate is defined as percent of public and private high school graduates enrolling next fall term. Data obtained from NCCBP (Form 1, 13, and 19).

				2013	2014	2015	2016	2017	2018		2013	2014	2015	2016	2017	2018	
		AS		88.0	95.0	93.0	92.0	86.0	80.0	89.0	86.0	86.0	87.0	88.0	88.0	87.0	87.0
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		PSAV		74.0	65.0	71.0	68.0	73.0	63.0	69.0	76.0	74.0	77.0	79.0	79.0	76.0	76.8
	The properties of entering students equiring a	Annual Goals	85.0%	85.0	85.0	85.0	85.0	85.0	85.0								
	The proportion of entering students acquiring a marketable skill who obtain employment in a field	PSVC		47.0	43.0	73.0	***	74.0	41.0	55.6	84.0	86.0	88.0	88.0	88.0	87.0	86.8
<b>11</b> Placement Rates	directly related to that skill within one year of last	Annual Goals	87.0%	100.0	100.0	100.0		100.0	100.0								
	attendance.	ATD					52.0	47.0	35.0	44.7				76.0	70.0	69.0	71.7
		Annual Goals	54.0%						54.0								
		Bachelor's Degree				68.0	78.0	81.0	97.0	81.0			80.0	80.0	80.0	81.0	80.3
		Annual Goals	90.0%				80.0	80.0	82.0								

Note. Figures for AS, PSAV, PSVC, and ATD represent Florida Education and Training Placement Information Program (FETPIP) current placement rates; percentages reflect number of graduates found with employment related to training (may include individuals who are continuing their education or are in the military) divided by the number of graduates found employed, continuing their education, or are in the military. SFSC 2016 PSVC reported value suppressed due to low student count (N < 10). Bachelor's degree figure obtained from FETPIP FCS Bachelor's Degree Completers report and represents percent of students found employed.

	Core Indicator	Status	Indicator Description		2021 Goals		SF	SC Repo	orted Va	lue		Average Attainment %	Nationa			nparison ntability)			Average Attainment %
				Pass Rates		2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
				Nursing A.D.N.		96.0	97.0	100.0	89.0	95.0	90.9	94.7	70.0	82.7	85.8	87.0	86.9	84.0	82.7
				Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
				Practical Nursing		100.0	100.0	95.6	96.0	97.0	80.0	94.8	72.0	84.6	83.1	87.0	86.7	84.4	83.0
				Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
				Cosmetology		90.9	88.0	85.7	100.0	100.0	100.0	94.1							
				Annual Goals	100.0%	100.0	100.0	100.0	100.0		100.0					t availal			
				Dental Hygiene		80.0	100.0	50.0	80.0	100.0		85.0	of a	iccount	tability	establis	hed at 8	80%	
				Annual Goals	100.0%	100.0	100.0	100.0	100.0		100.0								
	Licensure,		The proportion of students completing a career or	E.M.T.		73.0	85.7	37.0	55.0		PEND	60.1	79.3	71.0	68.0	69.0	68.0	PEND	71.1
12	Certification, and		technical program who seek licensure or certification for the first time within a given year, and actually	Annual Goals		100.0	100.0	100.0	90.0	80.0	80.0	70.0	00.0	70.0	70.0	70.0	70.0	DEND	70.0
•	GED Pass Rates		obtain licensure or certification.	Paramedic		78.0	100.0	88.0	82.0		PEND	76.0	66.0	73.0	70.0	73.0	72.0	PEND	70.8
				Annual Goals Law Enforcement		100.0	100.0 84.8	100.0 63.1	95.0 81.0	95.0 78.0	95.0	75.1	86.0	82.0	80.0	01.0	01.0	PEND	82.0
				Annual Goals	95.0%	79.5 95.0	84.8 95.0	63.1 95.0	81.0 95.0	78.0 95.0	64.0 95.0	75.1	86.0	82.0	80.0	81.0	81.0	PEND	82.0
				Corrections	95.0%	95.0	100.0	95.0	95.0	95.0	95.0 92.0	98.7	78.0	71.0	72.0	72.0	76.0	PEND	73.8
				Annual Goals	100.0%	98.0	100.0	100.0	100.0	100.0	92.0 100.0	90.7	78.0	71.0	72.0	72.0	70.0	PEND	13.0
				Radiography	100.078	90.0	75.0	75.0	73.0	83.0	82.0	79.2	92.0	87.2	89.0	89.4	89.0	PEND	89.3
				Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0	15.2	52.0	07.2	05.0	00.4	00.0	TEND	09.5
				BSEE	100.070	100.0	100.0	85.7	100.0		PEND	94.5	Comp	arative	data no	t availa	ole: thre	eshold	
				Annual Goals			100.0	100.0	100.0		100.0	0.110				establis			
		•		Pass Rates		2015	2016	2017	2019	2019	2020		2015	2016	2017	2019	2019	2020	
				GED Annual Goals			54.0 85.0	46.0 95.0	44.0 75.0	79.0 75.0	<b>PEND</b> 82.0	55.8		80.0	79.0	46.0	55.0	PEND	65.0

Note. State board pass rates used for Dental Hygiene program.

C	Core Indicator	Status	Indicator Description		2021 Goals		SFS	SC Repo	orted Va	lue		Average Attainment %		al or St		nparison ntability)	•	hold of	Average Attainment
						2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
	Employer		The proportion of a sample of regional employers in	Allied Health and Technical Programs		91.7	100.0	99.1	98.9	99.0	99.0	97.9							
13	Employer Satisfaction with Graduates		a given field who indicate that their employees who are community college graduates exhibit skills and job performance that are equivalent or superior to those exhibited by other employees.	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0					ot availal establis			
				Concer Development Conter		2015	2016	2017	2018	2019	2020	00.0	2015	2016	2017	2018	2019	2020	
				Career Development Center Annual Goals	100.0%	100.0 99.0	99.5 100.0	98.6 100.0	99.3 100.0	98.0 100.0	98.3 100.0	98.9							
11	Client Satisfaction with Programs and		The proportion of community college clients who are satisfied with programs and services offered by a	Allied Health and Technical Programs Client Services		97.5	100.0	99.1	99.0	99.0	99.0	98.9	Comp	arative	e data no	ot availal	ole; thre	shold	
14	Services		college.	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0		of	accoun	ntability	establis	ned at 9	0%	
	00.1000			Testing Center		96.0	100.0	100.0	99.0	99.0	99.0	98.8							
				Annual Goals	100.0%	99.0	99.0	100.0	100.0	100.0	100.0								

Core Indicator	Status	Indicator Description		2021 Goals		SFS	SC Repo	orted Va	lue		Average Attainment %		al or St		nparisor ntability			Average Attainment %
					2015	2016	2017	2018	2019	2020		2015	2016	2017	2018	2019	2020	
			Community Education		98.0	98.0	99.0	94.0	95.0	100.0	97.3							
			Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0									
			ESOL		94.7	93.2	95.0	99.0	100.0	100.0	97.0							
		The number and types of identified outcomes and	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		benefits received by a community from programs,	ABE/GED		97.6	95.0	95.0	99.0	96.0	99.0	96.9							
Value Added to t		services, and activities offered by a community	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0		Com	arativo	data no	ot availa	alo: thre	shold	
15 Community		college. (The proportion of the respondents to a	Cultural Activities		94.0	95.0	92.8	89.3	94.9	95.9	93.6				establis	,		
community		community survey who respond "satisfactory" to	Annual Goals	99.0%	99.0	99.0	99.0	99.0	99.0	99.0		01	accoun	lability	estabils	ieu al s	U 70	
		such a question).	Continuing Workforce		97.5	98.5	98.0	98.0	98.0	100.0	98.3							
		such a question).	Education		97.5	90.5	90.0	90.0	90.0	100.0	30.5							
			Annual Goals	99.0%	99.0	99.0	99.0	99.0	99.0									
			College-for-a-Day		88.6	93.3	92.0	90.2	86.0	PEND								
			Annual Goals	94.0%	90.0	90.0	94.0	94.0	94.0									
		gure represent an aggregate participant satisfaction so vith [their] learning experience at SFSC."	ore (percent of respondents who a	gree or stroi							ions). ABE/GE							adult
					2013	2014	2015	2016	2017	2018		2013	2014	2015	2016	2017		
		The proportion of Associate of Arts graduates	Transfer Rate		59.0	69.0	64.0	62.0	58.0	64.0	62.7	71.0	71.0	71.0	70.0	69.0	69.0	70.2
16 Transfer Rates	1	continuing their education at a Florida university, institution within the Florida college system, or Florida post-secondary institution.	Annual Goals	76.0%	76.0	76.0	76.0	76.0	76.0	76.0								
Note. Data obtained from	FETPIP; fig	ures are based on enrollment data for the fall semeste	er and subsequent preliminary winte	er/spring dat	a (2016-	2017, N	= 366).											

				2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
	The proportion of SFSC AA graduates presently enrolled in the Florida State University System (SUS) with a GPA of 2.5 or higher	Non-College Prep		74.6	71.8	75.0	80.4	77.0	78.9	76.3	76.2	78.3	77.1	80.2	80.0	81.3	78.8
A   Pertormance Atter		Annual Goals	81.0%	77.0	77.0	77.0	77.0	81.0	81.0								
		College Prep		69.2	56.3	61.1	68.8	56.3	75.0	64.4	70.2	71.3	71.5	74.4	75.5	77.6	73.4
(30		Annual Goals	83.0%	83.0	83.0	83.0	83.0	83.0	93.0								

*Note.* Data obtained from the Florida College System State Accountability Report (reporting period 2016-2017). Non-college prep N = 95; college prep N = 8.