SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Status	Indicator Description		2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
					2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
1 Student Goal Attainment	✓	The proportion of graduates whose goals for attaining a college education upon enrolling or during attendance in a college were met upon exit from the college.	Graduates		98.0	99.0	97.6	96.6	97.4	98.8	97.9	95.0	93.9	95.0	95.2	N/A		94.8
			Annual Goals	99.5%	98.5	98.5	99.5	99.5	99.5	99.5								

Note. Percent of graduates who indicated they had achieved their educational objective. Data obtained from the SFSC's Graduate Satisfaction Survey (GSS) - item 5. National comparative data no longer available from NCCBP (measure removed from 2018 NCCBP survey).

			Persistence		2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
2 Persistence Rates	✓	The proportion of students who enrolled at the beginning of one academic term and who were still enrolled at SFSC for at least one credit at the beginning of a subsequent academic term and had not yet completed a degree or certificate.	Fall-Spring		67.9	72.2	78.0	77.3	77.9	76.0	74.9	71.0	71.8	71.7	72.0	71.4	70.5	71.4
			Annual Goals	78.5%	78.0	78.0	78.0	78.5	78.5	78.5								
			Fall-Fall		52.4	59.1	58.2	59.1	58.1	58.3	57.5	47.5	48.8	48.3	48.4	49.3	47.4	48.3
			Annual Goals	59.5%	51.5	54.0	56.0	58.5	59.5	59.5								

Note. SFSC and National comparison data obtained from the National Community College Benchmark Project (NCCBP); 2019 findings for Fall Fall-Spring and Fall-Fall persistence figures represent a Fall 2017 cohort.

			Graduation		2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
3 Graduation Rates	✓	The proportion of first-time, full-time students who enrolled in and subsequently completed a degree or certificate program.	100% Normal						34.8	41.5	38.2					16.6	17.3	17.0
			Annual Goals	43.0%														
			150% Normal		45.0	47.9	39.5	41.6	49.0	58.5	46.9	35.0	34.9	34.6	37.0	36.5	38.1	36.0
			Annual Goals	59.0%		47.0	48.9	48.9	48.9	51.0								
			200% Normal		49.0	52.7	44.9	43.8	52.2	59.2	50.3	41.0	41.0	40.6	43.0	42.8	38.9	41.2
			Annual Goals	61.0%		50.0	53.8	53.8	53.8	53.8								
			Graduation Rate of Pell Recipients (150% Normal)						46.0	40.0	PEND	43.0					35.0	33.0	PEND	34.0
			Annual Goals	45.0%														

Note. Graduation rates of full-time, first-time, degree/certificate-seeking undergraduates within 150% and 200% of normal time to completion. SFSC and state comparison data obtained from Florida College System (FCS) IPEDS Graduation Rates 200 Survey. Pell graduation rate data obtained from IPEDS Feedback Report and represents percent of full-time, first-time degree/certificate Pell recipients who completed within 150% of normal time to program completion.

SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				Satisfaction													
				2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
4 Student Satisfaction	✅	The proportion of graduates whose college experience met or exceeded the expectations they held upon initial enrollment.		Graduates						**97.1**	Comparative Data Not Available						
				98.0	98.0	95.3	97.9	96.0	97.2								
			98.5%	Annual Goals													
				98.5	98.5	98.5	98.5	98.5	98.5								

Note. Percent of graduates who indicated "excellent" or "very good" when asked what is their overall impression of the quality of education they received. Data obtained from the SFSC Graduate Satisfaction Survey (GSS) - item 1.

Core Indicator	Status	Indicator Description	2019 Goals	Completer Success	2014	2015	2016	2017	2018	2019	Average Attainment %	2014	2015	2016	2017	2018	2019	Average Attainment %
5 Credit Developmental Success	⚠️	The proportion of students who earned a grade of "C" or better in math, writing, and reading credit developmental/remedial courses at the end of the fall term		Math	72.7	74.4	75.0	86.5	79.0	61.5	**74.8**	67.9	67.7	69.2	71.5	71.2	71.8	**69.9**
			87.0%	Annual Goals	73.0	73.0	75.0	76.0	87.0	87.0								
				Writing	89.5	94.1	95.0	95.5	81.8	81.5	**89.6**	75.8	75.2	75.0	76.9	78.0	77.6	**76.4**
			96.0%	Annual Goals	89.0	90.0	94.5	96.0	96.0	96.0								
				Reading	88.8	97.1	90.9	94.1	77.8	91.1	**90.0**	77.4	77.4	77.5	79.7	79.7	80.9	**78.8**
			97.5%	Annual Goals	90.0	90.0	97.5	97.5	97.5	97.5								

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Data obtained from National Community College Benchmark (NCCBP), Form 8.

Core Indicator	Status	Indicator Description	2019 Goals	Completer Success	2014	2015	2016	2017	2018	2019	Average Attainment %	2014	2015	2016	2017	2018	2019	Average Attainment %
6 Credit College-Level and Credit Developmental Success, First College-level	✅	The proportion of students who earned a grade of "C" or better in credit, college-level courses at the end of the fall term		Credit	88.5	90.9	90.3	91.4	90.0	89.3	**90.1**	83.7	83.9	84.2	84.8	84.9	85.4	**84.5**
			91.3%	Annual Goals	90.0	90.0	91.0	91.0	91.3	91.3								
		The proportion of students who earned a grade of "C" or better in the next highest-level, college level courses at the end of the fall term.		Math	76.1	79.6	87.7	95.5	94.1	87.1	**86.7**	77.9	78.0	78.8	78.8	80.3	80.3	**79.0**
			96.0%	Annual Goals	92.0	92.0	84.3	88.0	96.0	96.0								
				Writing	69.2	51.9	79.0	93.3	75.0	100.0	**78.1**	79.8	78.5	80.5	81.8	82.4	82.7	**80.9**
			94.0%	Annual Goals	78.0	78.0	78.0	79.5	94.0	94.0								

Note. Figures represent completer, in lieu of enrollee, success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes credit level, PSAV, and PSV students. Data obtained from NCCBP (Form 7 and 9).

Core Indicator	Status	Indicator Description	2019 Goals	Completer Success	2014	2015	2016	2017	2018	2019	Average Attainment %	2014	2015	2016	2017	2018	2019	Average Attainment %
7 Success Online/Distance Learning	✅	The proportion of students who earned a grade of "C" or better in an online/distance learning course		Online/Distance Learning	81.6	84.8	85.1	85.3	86.2	85.0	**84.7**	77.6	77.7	78.5	79.3	79.5	80.4	**78.8**
			87.0%	Annual Goals														

Note. Credit online/distance learning courses include those that are web-based, computer mediated, and asynchronous in which the learner and learning resources are generally separated by time and/or space. Figures represent completer, in lieu of enrollee, success rates (i.e., only A, B, C, D, F grades used in calculations). Data Obtained from NCCBP (Form 17). Core Indicator added in 2019.

SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
Completer Success			2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
8 Success Core Academic Skills ⚠️ The proportion of students who earned a grade of "C" or better at the end of the fall term	**Freshman English I**		80.8	87.5	84.0	86.3	84.9	86.3	**85.0**	80.6	80.5	81.3	81.7	81.7	82.1	**81.3**
	Annual Goals	90.0%	90.0	90.0	90.0	90.0	90.0	90.0								
	Freshman English II		82.3	85.1	87.1	89.9	89.2	87.8	**86.9**	81.1	80.7	81.2	82.1	81.3	82.6	**81.5**
	Annual Goals	90.0%	90.0	90.0	90.0	90.0	90.0	90.0								
	Algebra		83.1	88.7	84.9	88.8	92.1	87.7	**87.5**	75.5	74.6	75.0	77.9	77.6	77.9	**76.4**
	Annual Goals	92.3%	90.0	90.0	90.0	90.0	90.0	92.3								
	Speech		86.9	89.7	89.7	90.6	92.6	87.4	**89.5**	86.6	86.8	87.1	88.0	87.5	87.4	**87.3**
	Annual Goals	93.0%	90.0	90.0	90.0	90.0	91.0	93.0								
	Liberal Arts Math I		98.6	86.9	81.1	75.1	72.6	85.0	**83.2**	Comparative Data Not Available						
	Annual Goals	98.5%	98.5	98.5	98.5	98.5	98.5	98.5								
	Intermediate Algebra				68.8	74.3	67.2	56.1	**66.6**			77.14	76.89	77.14	76.47	**76.9**
	Annual Goals	69.0%														

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes credit level, PSAV, and PSV students. Data obtained from NCCBP (Form 11). Intermediate Algebra (MAT 1033) added in 2019.

Core Indicator	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
Penetration Rates			2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
9 Regional Market Penetration Rates ✔️ The proportion of the total population in the college's service area that has participated in at least one organized activity (course, program, service, event, etc.) sponsored by the college.	**Credit Student Participation Rate**		2.4	2.2	2.4	2.4	2.2	2.3	**2.3**	3.3	3.1	2.9	2.9	2.7	2.6	**2.9**
	Annual Goals	5.0%	5.0	5.0	5.0	5.0	5.0	5.0								
	Non-credit Student Participation Rate		2.0	2.0	2.0	2.1	2.2	2.2	**2.1**	1.1	1.0	1.0	0.8	0.7	0.8	**0.9**
	Annual Goals	3.0%	3.0	3.0	3.0	3.0	3.0	3.0								
	Cultural Activities		20.1	14.4	20.5	31.8	37.6	32.4	**26.1**	3.6	3.1	3.0	2.9	3.1	2.9	**3.1**
	Annual Goals	37.8%	25.0	25.0	25.0	25.0	32.0	37.8								
	Sporting Events		4.7	3.5	4.3	4.3	4.1	4.1	**4.2**	2.2	1.5	1.6	2.1	4.5	2.7	**2.4**
	Annual Goals	5.0%	5.0	5.0	5.0	5.0	5.0	5.0								

Note. Data obtained from the NCCBP (Form 14A and 14B).

SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
10 Responsiveness to Community Needs	✓	The proportion of community constituents whose needs are met by the college.															
		% Minority Credit Students		41.3	43.5	45.9	47.7	50.4	51.1	**46.6**	23.8	24.7	25.7	25.9	25.5	27.7	**25.5**
		Annual Goals	52.0%	45.0	45.0	45.0	46.5	48.0	51.0								
		% Minority Employees		20.6	21.3	21.7	26.3	22.8	25.9	**23.1**	10.5	11.6	11.8	11.9	11.9	12.5	**11.7**
		Annual Goals	26.7%	20.0	21.0	21.5	22.0	26.7	26.7								
		High School Graduates - % Enrolling Total		41.1	36.2	34.9	39.9	35.3	33.3	**36.8**	21.9	22.7	21.9	21.7	21.4	20.7	**21.7**
		Annual Goals	43.0%	43.0	43.0	43.0	43.0	43.0	43.0								

Note. High school graduation participation rate is defined as percent of public and private high school graduates enrolling next fall term. Data obtained from NCCBP (Form 1, 13, and 19).

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				2012	2013	2014	2015	2016	2017		2012	2013	2014	2015	2016	2017	
11 Placement Rates	⚠	The proportion of entering students acquiring a marketable skill who obtain employment in a field directly related to that skill within one year of last attendance.															
		AS		93.0	88.0	95.0	93.0	92.0	86.0	**91.2**	87.0	86.0	86.0	87.0	88.0	88.0	**87.0**
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		PSAV		77.0	74.0	65.0	71.0	68.0	73.0	**71.3**	77.0	76.0	74.0	77.0	79.0	79.0	**77.0**
		Annual Goals	85.0%	85.0	85.0	85.0	85.0	85.0	85.0								
		PSVC		100.0	47.0	43.0	73.0	***	74.0	**67.4**	87.0	84.0	86.0	88.0	88.0	88.0	**86.8**
		Annual Goals	100.0%	100.0	100.0	100.0	100.0		100.0								
		ATD						52.0	47.0	**49.5**					76.0	70.0	**73.0**
		Annual Goals	54.0%														
		Bachelor's Degree					68.0	78.0	81.0	**75.7**				80.0	80.0	80.0	**80.0**
		Annual Goals	82.0%						80.0								

Note. Figures for AS, PSAV, PSVC, and ATD represent Florida Education and Training Placement Information Program (FETPIP) current placement rates; percentages reflect number of graduates found with employment related to training (may include individuals who are continuing their education or are in the military) divided by the number of graduates found employed, continuing their education, or are in the military. SFSC 2016 PSVC reported value suppressed due to low student count (N < 10). Bachelor's degree figure obtained from FETPIP FCS Bachelor's Degree Completers report and represents percent of students found employed.

SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
			Pass Rates	2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
12 Licensure, Certification, and GED Pass Rates	✅	The proportion of students completing a career or technical program who seek licensure or certification for the first time within a given year, and actually obtain licensure or certification.															
		Nursing A.D.N.		62.0	96.0	97.0	100.0	89.0	95.0	89.8	72.0	70.0	82.7	85.8	87.0	86.9	80.7
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		Practical Nursing		100.0	100.0	100.0	95.6	96.0	97.0	98.1	71.4	72.0	84.6	83.1	87.0	86.7	80.8
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		Cosmetology		93.0	90.9	88.0	85.7	100.0	100.0	92.9							
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0				Comparative Data Not Available			
		Dental Hygiene		80.0	80.0	100.0	50.0	80.0	100.0	81.7							
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		E.M.T.		56.0	73.0	85.7	37.0	64.0	PEND	63.1	68.0	79.3	71.0	68.0	69.0	PEND	71.1
		Annual Goals	100.0%	95.0	100.0	100.0	100.0	100.0									
		Paramedic		94.4	78.0	100.0	88.0	82.0	PEND	88.5	75.0	66.0	73.0	70.0	73.0	PEND	71.4
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0									
		Law Enforcement		69.0	79.5	84.8	63.1	81.0	78.0	75.9	86.0	86.0	82.0	80.0	81.0	PEND	83.0
		Annual Goals	100.0%	95.0	95.0	95.0	95.0	100.0	100.0								
		Corrections		96.0	100.0	100.0	100.0	100.0	100.0	99.3	78.0	78.0	71.0	72.0	72.0	PEND	74.2
		Annual Goals	100.0%	98.0	98.0	100.0	100.0	100.0	100.0								
		Radiography		82.0	90.0	75.0	75.0	73.0	83.0	79.7	89.0	92.0	87.2	89.0	89.4	PEND	89.3
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		Pass Rates		2013	2014	2015	2016	2017	2018		2013	2014	2015	2016	2017	2018	
		GED					54.0	46.0	44.0	48.0				80.0	79.0	85.3	81.4
		Annual Goals	65.0%				65.0	65.0	65.0								

Note. State board pass rates used for Dental Hygiene program.

SFSC Core Indicators of Effectiveness: 2019

	Core Indicator	Status	Indicator Description		2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison							Average Attainment %
						2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
13	Employer Satisfaction with Graduates	✓	The proportion of a sample of regional employers in a given field who indicate that their employees who are community college graduates exhibit skills and job performance that are equivalent or superior to those exhibited by other employees.	Allied Health and Technical Programs		97.2	91.7	100.0	99.1	98.9	99.0	97.6	Comparative Data Not Available						
				Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
						2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
14	Client Satisfaction with Programs and Services	✓	The proportion of community college clients who are satisfied with programs and services offered by a college.	Career Development Center		98.8	100.0	99.5	98.6	99.3	98.0	99.0	Comparative Data Not Available						
				Annual Goals	100.0%	99.0	99.0	100.0	100.0	100.0	100.0								
				Allied Health and Technical Programs Client Services		98.0	97.5	100.0	99.1	99.0	99.0	98.8							
				Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
				Testing Center		99.0	96.0	100.0	100.0	99.0	99.0	98.8							
				Annual Goals	100.0%	99.0	99.0	99.0	100.0	100.0	100.0								

SFSC Core Indicators of Effectiveness: 2019

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				2014	2015	2016	2017	2018	2019		2014	2015	2016	2017	2018	2019	
15 Value Added to the Community	✔	The number and types of identified outcomes and benefits received by a community from programs, services, and activities offered by a community college. (The proportion of the respondents to a community survey who respond "satisfactory" to such a question).		**Community Education**						96.5							
				95.0	98.0	98.0	99.0	94.0	95.0								
			100.0% Annual Goals	100.0	100.0	100.0	100.0	100.0	100.0								
				ESOL						95.9							
				93.7	94.7	93.2	95.0	99.0	100.0								
			100.0% Annual Goals	100.0	100.0	100.0	100.0	100.0	100.0								
				ABE/GED						97.1							
				100.0	97.6	95.0	95.0	99.0	96.0								
			100.0% Annual Goals	100.0	100.0	100.0	100.0	100.0	100.0								
				Cultural Activities						92.9	Comparative Data Not Available						
				91.5	94.0	95.0	92.8	89.3	94.9								
			99.0% Annual Goals	99.0	99.0	99.0	99.0	99.0	99.0								
				Continuing Workforce Education						98.0							
				98.0	97.5	98.5	98.0	98.0	98.0								
			99.0% Annual Goals	96.0	99.0	99.0	99.0	99.0	99.0								
				College-for-a-Day						89.9							
				89.3	88.6	93.3	92.0	90.2	86.0								
			94.0% Annual Goals		90.0	90.0	94.0	94.0	94.0								

Note. Cultural Activities satisfaction figure represent an aggregate participant satisfaction score (percent of respondents who agree or strongly agree that a performance met their expectations). ABE/GED and ESOL figures represent the percentage of adult education students who were "happy with [their] learning experience at SFSC."

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				2012	2013	2014	2015	2016	2017		2012	2013	2014	2015	2016	2017	
16 Transfer Rates	⚠	The proportion of Associate of Arts graduates continuing their education at a Florida university, institution within the Florida college system, or Florida post-secondary institution.		**Transfer Rate**						63.3							70.0
				68.0	59.0	69.0	64.0	62.0	58.0		68.0	71.0	71.0	71.0	70.0	69.0	
			76.0% Annual Goals	76.0	76.0	76.0	76.0	76.0	76.0								

Note. Data obtained from FETPIP; figures are based on enrollment data for the fall semester and subsequent preliminary winter/spring data (2016-2017, N = 366).

Core Indicator	Status	Indicator Description	2019 Goals	SFSC Reported Value						Average Attainment %	National or State Comparison						Average Attainment %
				2013	2014	2015	2016	2017	2018		2013	2014	2015	2016	2017	2018	
17 Performance After Transfer	⚠	The proportion of SFSC AA graduates presently enrolled in the Florida State University System (SUS) with a GPA of 2.5 or higher		**Non-College Prep**						75.1							78.1
				71.9	74.6	71.8	75.0	80.4	77.0		77.1	76.2	78.3	77.1	80.2	80.0	
			81.0% Annual Goals	77.0	77.0	77.0	77.0	77.0	81.0								
				College Prep						64.6							72.2
				76.0	69.2	56.3	61.1	68.8	56.3		70.6	70.2	71.3	71.5	74.4	75.5	
			83.0% Annual Goals	83.0	83.0	83.0	83.0	83.0	83.0								

Note. Data obtained from the Florida College System State Accountability Report (reporting period 2015-2016). Non-college prep N = 87; college prep N = 16.