

OFFICE OF THE PRESIDENT

MEMORANDUM

TO: SFSC District Board of Trustees

FROM: Tom Leitzel

DATE: December 2, 2015

SUBJECT: Annual Planning Workshop - December 9 at 4:00 p.m.

The annual planning workshop is the forum we use to report progress and discuss our plans for the coming year. This year's planning workshop will be important as we will focus on the release of a new strategic plan. I look forward to your involvement on December 9. As a reminder, we will begin this meeting at 4:00 p.m. on the Highlands Campus.

Linked below are several documents that we will examine in the workshop. We will begin our meeting by affirming our mission statement. Our current mission statement is provided by clicking on this link: **Mission Statement.** Next, Dr. van der Kaay will provide an interpretation of the Core Indicators of Effectiveness. We will provide hard copies at the meeting. For your review, click on this link: **Core Indicators of Effectiveness.**

We will spend the bulk of the Planning Meeting on strategic planning. The Leader Team and members of key constituencies spent considerable time in developing our new five-year plan. Now that we have a compelling statement of vision that you approved at last year's planning meeting we are able to present to you a new strategic plan that is much more streamlined than previous plans. We will spend time showing you how we arrived at the new plan and the planning assumptions we used in developing the strategic initiatives. Although we will have a hard copy for you at the meeting, click on this link: **Strategic Plan.**

Our strategic plan is ambitious. It sets in motion unparalleled creativity as we fulfil our vision through our plans. I'm excited about what we plan to reveal at the meeting, and as always, I remain optimistic about what we can do through our product – the curriculum. I am also mindful of the talented individuals who deliver our product through quality learning initiatives.

You know that our leadership platform is shaped by a positive mindset, no matter how difficult it is to secure state funding. To properly set the stage for the planning meeting, I'm including a link to a video from one of my new heroes, Peter Diamandis. This video is from a 2012 Ted Talk. It is around 18 minutes in length. Regardless that it was recorded three years ago, I found Dr. Diamandis to be one of most optimistic and future focused thinkers of our time.

His new book, *Bold: How to go big, create wealth, and impact the world*, provided a strategic platform for me and the direction I establish through your very wise admonition: Lead Boldly.

Link to video: https://www.youtube.com/watch?v=BltRufe5kkl

As always, I remain committed to serving our Tri-County District through innovative and responsive instructional initiatives. To do that I depend on your support that you continually provide, for which I am humbly grateful. I look forward to seeing you next week at our Annual Planning Workshop. If I can assist in any way prior to the meeting, don't hesitate to contact me or Tammy.

P.S. Dr. Valentine and I will be attending the SACSCOC Annual Meeting in Houston from December 6 to December 8, returning in time for our Planning Workshop and Board Meeting on December 9.

Mission Statement

The function of our organization

South Florida State College is an open-access, higher education institution dedicated to providing a learning-centered environment through quality programs, training, and services. Working in partnership with organizations and communities, the college provides leadership and a comprehensive range of opportunities for the educational, cultural, and economic development of the service district.

The college assists the people of its service district DeSoto, Hardee, and Highlands counties regardless of economic, social, or educational background to achieve success in

- completing an associate degree in preparation for pursuing a baccalaureate or other professional degree or credential;
- completing a baccalaureate degree, associate degree, or certificate related to career and technical preparation to enter the workforce or to improve career circumstances;
- completing college preparatory programs of study including those leading to the high school diploma;
- obtaining basic skills in literacy, numeracy, and citizenship to prosper as a contributing member of society;
- gaining personal, cultural, and global awareness, appreciation, and understanding needed in a complex contemporary society;
- pursuing advanced academic preparation and credentials available through partnerships with colleges and universities; and
- participating in the social, cultural, environmental, and economic development of the communities served by the college.

We believe in the worth of each of our students and, through all of our educational programs and services, we seek to develop human potential and to create brighter futures.

SFSC Core Indicators of Effectiveness: 2010-2015

LEGEND

SFSC attainment has been maintained or increased in comparison to previous year

SFSC attainment has met or exceeded the national or state comparison figure

SFSC attainment has met or exceeded extablished goal

	Core Indicator	Indicator Description		2016 Goals		SFS	SC Attai	nment (%)		Average Attainment %		Nationa	al or Stat	e Comp	arison		Average Attainment %
					2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
1	Student Goal Attainment	The proportion of students whose goals for attaining a college education upon enrolling or during attendance in a college were met upon exit from the college.	Graduates Annual Goals	99.5%	97.9 98.0	96.9 98.5	96.7 98.5	97.0 98.5	98.0 98.5	99.0	97.6	93.8	95.0	94.9	94.3	95.0	93.9	94.5

Note. Percent of graduates who indicated they had achieved their educational objective. Data obtained from the SFSC annual Graduate Satisfaction Survey (GSS).

		Persistence		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
	The proportion of students who	Fall-Spring		75.5	77.4	73.0	65.6	67.9	72.2	71.9	70.9	71.8	71.6	71.7	71.0	71.8	71.4
	enrolled for the first time at the	Annual Goals	78.0%	68.5	76.0	78.0	78.0	78.0	78.0								
2 Persistence Rates	beginning of one academic year and who were still enrolled for at least one credit at the beginning of the next academic year and had not yet completed a degree or certificate.	Fall-Fall Annual Goals	56.0%	50.4 48.0	46.2 51.5	47.1 51.5	49.5 51.5	52.4 51.5		50.8	49.7	49.5	48.4	48.3	47.5	48.8	48.7

Note. Data obtained from the National Community College Benchmark Project (NCCBP).

			Graduation		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
		The proportion of first-time, full-time	150% Normal		49.0	44.0	46.0	45.0	47.9	PEND	46.4	35.0	41.0	36.0	35.0	34.9	PEND	36.4
2	Graduation Rates	students who enrolled in and	Annual Goals	48.9%					47.0									
3	Graduation Nates	subsequently completed a degree or	200% Normal		53.0	47.0	51.0	49.0	52.7	PEND	50.5	47.0	48.0	43.0	41.0	41.0	PEND	44.0
		certificate program.	Annual Goals	53.8%					50.0									

Note. Graduation rates of full-time, first-time, degree/certificate-seeking undergraduates within 150% and 200% of normal time to completion. Data for 2010-2012 obtained from Integrated Postsecondary Education Data System (IPEDS). Data for 2013-14 obtained from Florida College System (FCS) IPEDS Graduation Rates 200 Survey; IPEDS does not populate the GRS 200 for 4 year colleges.

Core Indicator	Indicator Description		2016 Goals		SF	SC Attai	nment (%)		Average Attainment %		Nationa	al or Stat	e Comp	arison		Average Attainment
		Satisfaction		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
4 Student Satisfaction	The proportion of graduates whose college experience met or exceeded the expectations they held upon	Graduates		95.1	93.8	97.0	98.0	98.0	98.0	96.7		Compa	ırative Da	ta not av	ailable		
	initial enrollment.	Annual Goals	98.5%	99.0	97.0	97.0	98.0	98.5	98.5								
lote. Percent of graduates w	ho were very satisfied or satisfied with the	college overall. Data obtained fro	m the GSS	•													
		Completer Success		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
		Math		61.0	63.6	60.8	71.7	72.7	74.4	67.3	68.1	67.6	69.0	68.3	67.9	67.7	68.1
	The proportion of students who	Annual Goals	75.0%	68.0	68.0	68.0	68.0	73.0	73.0								
Credit Developmental	earned a grade of "C" or better in math, writing, and reading credit	Writing		78.7	76.2	81.3	87.0	89.5	94.1	84.5	74.7	74.3	74.3	73.7	75.8	75.2	74.7
Success	developmental/remedial courses at	Annual Goals	94.5%	70.0	80.0	80.0	83.0	89.0	90.0								
	the end of the fall term	Reading		92.9	89.6	88.5	82.5	88.8	97.1	89.9	76.1	76.6	76.7	75.8	77.4	77.4	76.7
		Annual Goals	97.5%	85.0	90.0	90.0	90.0	90.0	90.0								
lote. Figures represent comp	pleter in lieu of enrollee success rates (i.e.,	only A, B, C, D, F grades used in	calculation	s). Data	obtained	I from NO	CCBP.										
		Completer Success		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
	The proportion of students who	Credit		87.7	87.5	88.3	88.7	88.5	90.9	88.6	83.6	84.4	83.0	83.3	83.7	91.4	84.9
Credit College-Level and Credit	earned a grade of "C" or better in credit, college-level courses at the end of the fall term	Annual Goals	91.0%	94.0	88.0	88.0	90.0	90.0	90.0								
6 Developmental	The proportion of students who	Math		83.8	87.5	86.8	90.9	76.1	79.6	84.1	78.5	80.2	77.4	77.5	77.9	78.0	78.3
Success, First College-level	earned a grade of "C" or better in	Annual Goals	84.3%	85.0	85.0	88.0	88.0	92.0	92.0								
00090 .0101	the next highest-level, college level	Writing		60.0	42.9	60.0	75.0	69.2	51.9	59.8	80.6	80.9	80.6	80.8	79.8	78.5	80.2
	courses at the end of the fall term.	Annual Goals	78.0%	82.0	65.0	65.0	65.0	78.0	78.0								

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes both credit level, PSAV, and PSV students. Data obtained from NCCBP.

	Core Indicator	Indicator Description		2016 Goals		SFS	SC Attair	nment (%)		Average Attainment %		Nationa	l or Stat	e Comp	arison		Average Attainment %
			Completer Success		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
			Freshman English I		82.4	83.1	81.8	84.5	80.8	87.5	83.4	80.0	80.7	80.0	80.2	80.6	80.5	80.3
			Annual Goals	90.0%	86.5	85.0	90.0	90.0	90.0	90.0								
			Freshman English II		80.0	81.4	84.6	84.8	82.3	85.1	83.0	81.2	81.4	81.2	81.1	81.1	80.7	81.1
			Annual Goals	90.0%	83.5	85.0	90.0	90.0	90.0	90.0								
7	Success Core	The proportion of students who earned a grade of "C" or better at	Algebra		85.2	80.7	81.4	85.4	83.1	88.7	84.1	74.4	73.8	74.2	74.4	75.5	74.6	74.5
,	Academic Skills	the end of the fall term	Annual Goals	90.0%	83.0	85.0	90.0	90.0	90.0	90.0								
			Speech		87.8	88.0	85.3	83.9	86.9	89.7	86.9	85.9	86.8	85.6	85.9	86.6	86.8	86.3
			Annual Goals	90.0%	88.0	85.0	90.0	90.0	90.0	90.0								
			Liberal Arts Math I			100.0	89.3	90.7	98.6	86.9	93.1		Compar	ative Dat	a not av	ailable		
			Annual Goals						98.5	98.5								

Note. Figures represent completer in lieu of enrollee success rates (i.e., only A, B, C, D, F grades used in calculations). Population includes both credit level, PSAV, and PSV students. Data obtained from NCCBP.

			Penetration Rates		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
			Credit Student Participation Rate		2.7	3.0	3.5	3.1	2.4	2.2	2.9	3.1	3.4	3.5	3.2	3.3	3.1	3.3
			Annual Goals	5.0%	2.8	3.0	5.0	5.0	5.0	5.0								
		The proportion of the total population in the college's service	Non-credit Student Participation Rate		2.8	2.6	1.8	0.7	2.0	2.0	2.0	1.1	1.2	1.3	1.0	1.1	1.0	1.1
×	Regional Market Penetration Rates	area that has participated in at least one organized activity (course,	Annual Goals	3.0%	5.5	3.0	3.0	3.0	3.0	3.0								
•	onou auton natos	program, service, event, etc.)	Cultural Activities		12.2	22.3	21.9	22.4	20.1	14.4	18.9	3.8	4.1	4.0	3.1	3.6	3.1	3.7
		sponsored by the college.	Annual Goals	25.0%	15.0	15.0	25.0	25.0	25.0	25.0								
			Sporting Events		N/A	4.3	4.1	4.7	4.7	3.5	4.2	1.7	4.0	1.6	2.0	2.2	1.5	2.3
			Annual Goals	5.0%	3.2	N/A	5.0	5.0	5.0	5.0								

Note. Data obtained from the NCCBP

	Core Indicator	Indicator Description		2016 Goals		SF	SC Attair	nment (%)		Average Attainment %		Nationa	I or State	e Compa	arison		Average Attainment %
					2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
			Minority Student Enrollment Rate		23.7	37.9	36.5	42.4	41.3	43.5	37.6	18.6	18.7	21.2	20.6	23.8	24.7	21.3
			Annual Goals	45.0%	29.0	30.0	33.0	38.0	45.0	45.0								
0	Responsiveness to	The proportion of community constituents whose needs are met	Minority Employee Rate		18.6	18.8	19.0	18.0	20.6	21.3	19.4	10.9	9.8	10.9	10.2	10.5	11.6	10.7
3	Community Needs	by the college.	Annual Goals	21.5%	18.5	19.0	19.0	20.0	20.0	21.0								
			High School Graduate Enrollment Rate		38.8	38.2	34.9	41.1	36.2	36.2	37.6	21.3	21.7	22.0	22.1	22.8	22.7	22.1
			Annual Goals	43.0%	40.0	40.0	40.0	40.0	43.0	43.0								

Note. High school graduation participation rate is defined as percent of public high school graduates enrolling next fall term. Data obtained from NCCBP.

					2008	2009	2010	2011	2012	2013		2008	2009	2010	2011	2012	2013	
			AS		100.0	100.0	100.0	85.0	93.0	88.0	94.3	87.0	89.0	88.0	88.0	87.0	86.0	87.5
		The proportion of entering students	Annual Goals	100.0%			100.0	100.0	100.0	100.0								
10	Placement Rates	acquiring a marketable skill who	PSAV		74.0	84.0	76.0	78.0	77.0	74.0	77.2	79.0	82.0	81.0	80.0	77.0	76.0	79.2
10	Placement Rates	obtain employment in a field directly related to that skill within one year of	Annual Goals	85.0%			85.0	85.0	85.0	85.0								
		last attendance.	PSVC		100.0	100.0	93.0	90.0	100.0	47.0	88.3	81.0	87.0	88.0	87.0	87.0	84.0	85.7
			Annual Goals	100.0%			100.0	100.0	100.0	100.0								

Note. Figures represent Florida Education and Training Placement Information Program (FETPIP) current placement rates. Percentages reflect number of graduates found with employment related to training (may include individuals who are continuing their education or are in the military) divided by the number of graduates found employed, continuing their education, or are in the military.

Core Indicator	Indicator Description		2016 Goals		SFSC A	Attainme	nt (%)			Average Attainment %	Na	tional or	State C	omparis	on		Average Attainment
		Pass Rates		2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
		Nursing A.D.N.		93.9	98.2	100.0	88.7	62.0	96.0	89.8	74.2	76.04	79.51	71.1	72.0	70.0	73.8
	_	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
	_	Practical Nursing		100.0	100.0	95.2	95.7	100.0	100.0	98.5	78.1	75.1	73.8	73.7	71.4	72.0	74.0
	_	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		Cosmetology		85.7	100.0	100.0	66.7	93.0	90.9	89.4		Compa	rative da	ta not av	ailable		
	_	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
	The comment of students	Dental Hygiene		90.9	66.7	100.0	90.9	80.0	80.0	84.7		Compa	rative da	ta not av	ailable		
	The proportion of students completing a career or technical -	Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
Licensure, 1 Certification, and	program who seek licensure or	E.M.T.		75.9	78.3	96.2	85.7	56.0	73.0	77.5	66.0	67.0	70.0	68.0	68.0	PEND	67.8
GED Pass Rates	certification for the first time within a given year, and actually obtain	Annual Goals	100.0%	85.0	85.0	85.0	95.0	95.0	100.0								
	licensure or certification.	Paramedic		91.7	81.3	85.0	75.0	94.4	78.0	84.2	70.0	69.0	71.0	72.0	75.0	PEND	71.4
	_	Annual Goals	100.0%	85.0	85.0	85.0	87.0	100.0	100.0								
		Law Enforcement		84.9	76.0	74.0	77.3	69.0	79.5	76.8				82.3	86.0	86.0	84.8
	_	Annual Goals	95.0%	85.0	85.0	85.0	95.0	95.0	95.0							ı,	
		Corrections		95.9	91.8	N/A	96.2	96.0	100.0	96.0				80.0	78.0	78.0	78.7
	_	Annual Goals	100.0%	95.0	95.0	95.0	N/A	98.0	98.0							,	
		Radiography		100.0	100.0	100.0	80.0	82.0	70.0	88.7	92.4	92.7	93	89.6	89.0	PEND	91.3
		Annual Goals	100.0%	100.0	100.0	100.0	100.0	100.0	100.0								
		CDL							97.3			Compa	rative da	ta not av	ailable		
		Annual Goals	100.0%														
		Pass Rates		2009	2010	2011	2012	2013	2014		2009	2010	2011	2012	2013	2014	
		GED					69.0	81.0	100.0	83.3	69.2	72.4	71.9	68.8	75.7	PEND	
		Annual Goals	85.0%						83.0								

Note. State board pass rates used for Dental Hygiene program.

	Core Indicator	Indicator Description		2016 Goals		SFSC A	ttainme	nt (%)			Average Attainment %	Na	itional o	State Co	omparis	on		Average Attainment %
					2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
		The proportion of a sample of regional employers in a given field	Allied Health and Technical Programs		100.0	100.0	100.0	100.0	97.2	91.7	98.1							
12	Employer Satisfaction with Graduates	who indicate that their employees who are community college graduates exhibit skills and job performance that are equivalent or superior to those exhibited by other employees.	Annual Goals	100.0%			100.0	100.0	100.0	100.0			Compa	irative dat	a not av	ailable		
					2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
			Career Development Center		96.1	98.0	95.7	98.8	98.8	100.0	97.9							
		The properties of community college	Annual Goals	100.0%		97.0	98.5	98.5	99.0	99.0								
13	Client Satisfaction with Programs and Services	The proportion of community college – clients who are satisfied with programs and services offered by a	Allied Health and Technical Programs Client Services		97.7	100.0	100.0	97.5	98.0	97.5	98.4		Compa	rative dat	a not av	ailable		
	00111000	college.	Annual Goals	100.0%		98.0	100.0	100.0	100.0	100.0								
			Testing Center					98.0	99.0	96.0	97.7							
			Annual Goals	99.0%					99.0	99.0								

	Core Indicator	Indicator Description		2015 Goals		SFS	SC Attai	nment (%)		Average Attainment %		Nationa	I or State	Compa	arison		Average Attainment %
					2010	2011	2012	2013	2014	2015		2010	2011	2012	2013	2014	2015	
			Community Education		100.0	95.0	93.3	96.0	95.0	98.0	96.2							
			Annual Goals	100.0%		100.0	100.0	100.0	100.0	100.0								
		The number and types of identified	ESOL		100.0	100.0	100.0	100.0	93.7	94.7	98.1							
		outcomes and benefits received by	Annual Goals	100.0%		100.0	100.0	100.0	100.0	100.0								
	Value Added to the	a community from programs, services, and activities offered by a	GED		100.0	97.0	98.0	100.0	100.0	97.6	98.8							
14	Community	community college. (The proportion	Annual Goals	100.0%		100.0	100.0	99.0	100.0	100.0								
		of the respondents to a community survey who respond "satisfactory" to	Cultural Activities		100.0	95.1	98.8	95.5	91.5	94.0	95.8		Compai	rative data	a not ava	allable		
		such a question).	Annual Goals	99.0%		99.0	99.0	99.0	99.0	99.0								
			Continuing Workforce Education					94.0	98.0	97.5	96.5							
			Annual Goals	99.0%					96.0	99.0								
			College-for-a-Day						89.3	PEND								
			Annual Goals	PEND														

Note. Cultural Activities satisfaction figure represents an aggregate participant satisfaction score for the Artist, Matinee, Jazz, and Kaleidoscope series; 2014 figure is the percentage of participants who rated the series as "above average" or "excellent" response options. GED and ESOL figures for 2015 represents the percentage of adult education (ABE and GED) students who were "happy with [their] learning experience at SFSC".

					2008	2009	2010	2011	2012	2013		2008	2009	2010	2011	2012	2013	
		The proportion of Associate of Arts graduates continuing their education	Transfer Rate		78.0	74.0	69.0	63.0	68.0	59.0	68.5	74.0	76.0	74.0	74.0	68.0	71.0	72.8
15	Transfer Rates	at a Florida university, institution within the Florida college system, or Florida post-secondary institution.	Annual Goals	76.0%			76.0	76.0	76.0	76.0								
					_													

Note. Data obtained from FETPIP; figures are based on enrollment data for the fall semester and subsequent preliminary winter/spring data (2013 N = 280).

					2009	2010	2011	2012	2013	2014		2009	2010	2011	2012	2013	2014	
					SFSC Students					Florida College System Averages			3					
	Performance After Transfer	The proportion of SFSC AA graduates presently enrolled in the Florida State University System (SUS) with a GPA of 2.5 or higher	Non-College Prep		80.4	71.4	75.0	65.9	71.9	74.6	73.2	80.3	79.4	77.1	76.7	77.1	76.2	77.8
16			Annual Goals	77.0%				77.0	77.0	77.0								
			College Prep		76.5	75.9	80.8	62.5	76.0	69.2	73.5	74.7	74.4	72.8	69.6	70.6	70.2	72.1
			Annual Goals	83.0%	. 3.0	. 3.0	23.0	83.0	83.0	83.0	- 3.0			. 2.0	23.0	. 3.0	·	. 3.1

Note. Data obtained from the 2014 Florida College System State Accountability Report; 2011-12 Student Data Base and 2012-13 Summer, Fall, and Winter SUS Student Data Course Files.







South Florida State College Strategic Plan 2016-2020



Contents

- **3** Introduction
- **4** Core Values
- **5** Vision Statement
- **5** Mission Statement

- **6** Six Pillars of Excellence
- **7** Planning Assumptions
- **14** Strategic Initiatives and Goals

South Florida State College District Board of Trustees

Kris Y. Rider, Chair	Highlands County
Derren J. Bryan, Vice Chair	
Timothy D. Backer	
Tami C. Cullens	

Dr. Louis H. Kirschner	DeSoto County
Kenneth A. Lambert	Hardee County
Lana C. Puckorius	Highlands County
Patrick "Joe" Wright	Highlands County

Officers of the College

Dr. Thomas C. Leitzel *President*

Glenn W. Little

Vice President, Administrative Services

Dr. Sidney E. Valentine Jr. Vice President, Academic Affairs and Student Services

Dr. Kimberly Batty-Herbert Dean, Arts and Sciences

Dean, Arts and Sciences
J. Kevin Brown

Dean, Applied Sciences and Technologies

Dr. Michael McLeod Dean, Academic Support

Rebecca A. Sroda Dean, Health Sciences

Dr. Timothy G. Wise Dean, Student Services

Anita A. Kovacs

Dr. Deborah M. Fuschetti *Registrar*

Jamie Bateman

Executive Director, Institutional Advancement

Dr. Christopher van der Kaay

Executive Director, Institutional Effectiveness, Planning, and Technology

Teresa Crawford

Director, Hardee Campus

Suzanne Demers

Director, DeSoto Campus

Dr. Robert Flores

 $Director, \, Remodeling, \, Renovation$

and Maintenance

Cynthia Garren

Director, Cultural Programs

Susan Hale

Director, Human Resources

Randy K. Paeplow

Director, Lake Placid Center



Message from the President

Tt is with pride and a purpose-driven **⊥** commitment that I share with you **Destination 2020**, South Florida State College's strategic plan. This plan considers SFSC's strengths, values, and capabilities while providing direction for future initiatives and priorities focused on enhancing programs and services. The plan's development was comprehensive, inclusive, and inspired by the creation of SFSC's new vision statement: to become a globally aware academic destination driving regional transformation through innovative collaboration. **Destination 2020** represents the collective efforts of many members of the college community, including members of the SFSC District Board of Trustees, full- and part-time members of the faculty, staff, and administration, advisory committee members, and constituents of DeSoto, Hardee, and Highlands counties.

Destination 2020 has six equally important strategic initiatives, as follows:

- Develop exemplary student services programs that support student success
- Formulate responsive programs that meet community needs
- Provide students with an engaging learning experience within and beyond the classroom
- Create innovate joint ventures and partnerships that drive regional economic growth
- Develop and implement diverse strategies that will increase funding needed to support institutional initiatives
- Provide programs and resources that inspire employee growth/development

Each strategic initiative contains various measurable goals that provide a clear framework for ongoing evaluation of progress.

To meet the strategic initiatives and goals put forth in *Destination 2020*, the President's



Leader Team assumes responsibility for evaluating and documenting progress and, if necessary, recommending changes. The plan follows a rolling cycle that continually looks ahead over a five-year period and is updated annually as goals are attained and new goals are envisioned.

It is an honor to present to you **Destination 2020**, with gratitude and hope for the opportunity to serve and make a lasting impact in the lives of our students. We pledge to maintain our commitment to providing affordable, accessible, and world-class delivery of curriculum content to the residents of the tri-county district.

Serving with pleasure,

Thomas C. Leitzel, Ph.D. President



Core Institutional Values

The attributes that guide our behavior as we pursue our vision are:

Integrity

We encourage the free exchange of ideas in an environment that embraces honesty, fairness, personal responsibility, and ethical leadership.

Service

We actively seek opportunities to enhance achievement and success in our local and world communities.

Community

We embrace cultural diversity, inclusiveness, collaboration, mutual respect, responsive and productive partnerships, and the sharing of resources.

Learning

We are committed to providing opportunities for students and staff to succeed in a highly competitive environment so that they can become effective lifelong learners.

Excellence

We seek to provide high-quality, innovative, and flexible teaching and learning opportunities in a learning-centered environment.

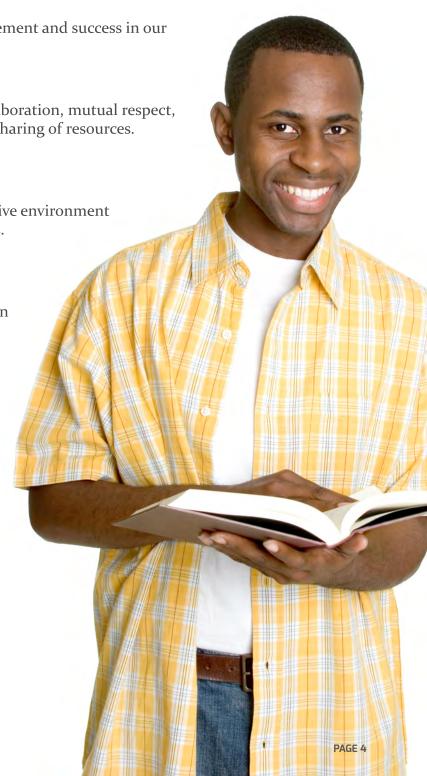
Accountability

We value personal and institutional ownership through integrated planning and assessment of all programs.

Responsibility

We honor our commitments in all initiatives and leadership endeavors as well as promote environmental stewardship.





Vision

South Florida State College will become ... a globally aware academic destination driving regional transformation through innovative collaboration.

Mission

Couth Florida State College is an open-access, higher education institution dedicated to providing a learning-centered environment through quality programs, training, and services. Working in partnerships with organizations and communities, the college provides leadership and a comprehensive range of opportunities for the educational, cultural, and economic development of the service district.

The college assists the people of its service district (DeSoto, Hardee, and Highlands counties) regardless of economic, social, or educational background to achieve success in

 completing an associate degree in preparation for pursuing a baccalaureate or other professional degree or credential;

completing a baccalaureate degree, associate degree, or certificate related to career and technical preparation to enter the workforce or to improve career circumstances;

completing college preparatory programs of study including those leading to the high school diploma;

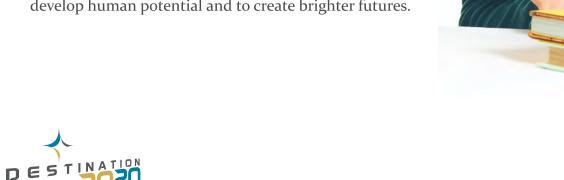
obtaining basic skills in literacy, numeracy, and citizenship to prosper as a contributing member of society;

gaining personal, cultural, and global awareness, appreciation, and understanding needed in a complex contemporary society;

pursuing advanced academic preparation and credentials available through partnerships with colleges and universities; and

participating in the social, cultural, environmental, and economic development of the communities served by the college.

We believe in the worth of each of our students and, through all of our educational programs and services, we seek to develop human potential and to create brighter futures.



Six Pillars of Excellence



Leadership

Driving regional transformation



Partnership

Accelerating change through bold collaboration



Relevance

Keeping local focus on the global pulse



Technology

Pushing the envelope of academic enterprise



Destination

Premier academic programs that attract engaged learners



Quality

Personalized education via personal excellence



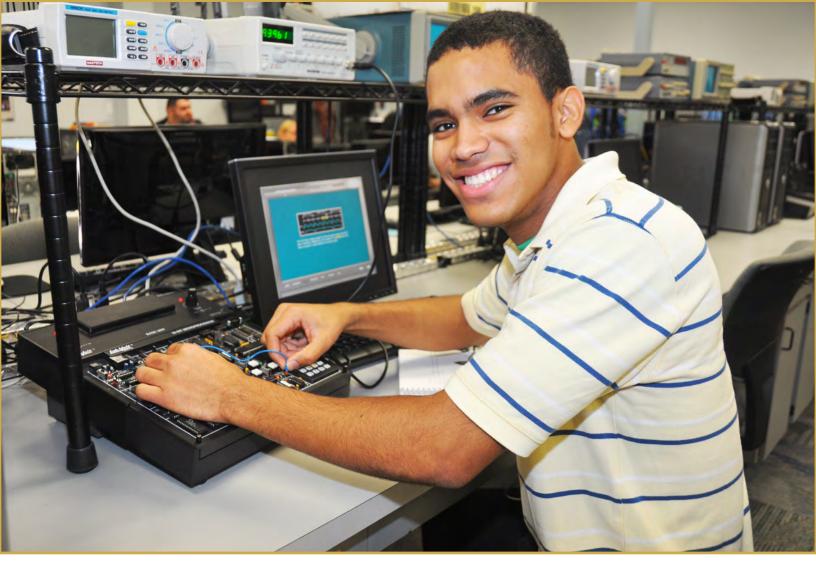
Planning Assumptions

These assumptions operationally define SFSC's present and future environment.

The South Florida State College district, comprised of DeSoto, Hardee, and Highlands counties, has unique demographics, resources, and needs. The planning assumptions listed below, developed internally and externally, pertain to the college service area as a whole.

- The demand for **higher education will increase** as individuals seek to improve their circumstances in an ever-changing world.
 - **a.** College enrollments in certain programs typically respond inversely to economic cycles—people tend to work more when the economy is good and continue their education more when work is less available.
 - b. Florida's economic recovery led the nation in 2014 and is expected to continue to outpace the nation in future years; moreover, state unemployment rates are expected to decline through 2017. Projections suggest, however, that DeSoto, Hardee, and Highlands counties will trail the state's strong economic recovery.
- **c.** Postsecondary students are more likely to attend multiple institutions before earning a degree. Students are becoming increasingly mobile and more apt to pursue non-traditional degree paths.
- **d.** State colleges serve as a major facilitator of baccalaureate attainment. Research conducted by the National Student Clearinghouse revealed that students transferring to a four-year institution with a two-year degree or certificate were more likely to earn a baccalaureate degree than students without such academic credentials.
- **e.** The demand for job retraining, industry certification, upgrading employability skills, and lifelong learning will increase in the highly competitive global economy.





- **f.** Education and training beyond high school will increase in importance for individuals seeking high-demand, fast-growing and new jobs in our economy. Demand for employment will increase in careers related to science, health care, information technology, business, and emerging industries.
- **g.** The college will remain the primary institution for educational opportunities in its service district.
- **h.** Time limitations and work obligations will influence students to enroll in distance learning classes and/or classes at sites closest to their homes and workplaces.
- Job growth and development will require qualified applicants to display critical thinking and "soft skill" competencies.
- j. Nationally and state-wide, fewer high school graduates are financially and academically prepared for post-secondary education. Colleges must develop effective developmental education programs to address this growing population.



Political, environmental, educational, economic, and demographic characteristics of each of the three counties in our rural service district are diverse and unique.

- **a.** Average per capita income of the service district is much lower than state or national averages. This is due in some part to large numbers of retirees in Highlands county and depressed economic circumstances with low-wage and low-skill jobs throughout the district.
- **b.** With the increasing number of retirees impacting the national and local economy, a
 - sizable and increasing proportion of an older age and retiree population demands a more service-related economy with a high demand for medical, retail, and ageappropriate recreational and leisure opportunities.
- c. Hispanic enrollments across all academic programs at SFSC have grown steadily since 2001. Hispanic students presently comprise approximately 30% of the college's student population.
- **d.** Florida's population growth rate is presently increasing as a result of the state's strong economic recovery.



- e. High school completion rates in the college's service area fall below state and national averages
- **f.** Qualified adjunct faculty in many disciplines in our service district, and particularly in DeSoto and Hardee counties are scarce.



- Future students will be **increasingly diverse** in their background, academic preparation, and demand for educational services.
 - **a.** Increasing numbers of under-prepared students, including older adults and minorities needing academic intervention and remediation, are expected.
 - **b.** The proportion of first-generation college students will remain high.
 - c. Statewide and local initiatives will continue to focus on collaborative intervention to decrease the number of high school students entering college with developmental education needs.

State and community colleges have a responsibility and role in **strengthening economic development** within their service area.



- **a.** Economic growth and recovery of a region is highly dependent on strong collaborations between local communities and various public/private organizations such as universities, state and community colleges, school districts, and business and industry.
- **b.** State and community college-industry partnerships support alignment between academic credentials and job requirements. Cultivating successful partnerships are recognized as an effective way to prepare and train the local workforce for emerging job opportunities.
- **c.** The college will provide leadership and help create opportunities to facilitate innovation and economic development in the communities it serves.





Workforce education and training as well as the demand for lifelong learning will continue to be a major focus of the college.

- **a.** Economic conditions and economic development initiatives may require new or modified educational programs and training.
- **b.** Agriculture, retail, and healthcare are economic mainstays of DeSoto, Hardee, and Highlands Counties.
- **c.** Workforce projections suggest that industries in the college's service area with the greatest projected employment growth (2014 to 2022) will include construction, education and health services, and professional and business services.
- **d.** Because of its central location and the abundance of available land, water, and natural resources, the area should offer an opportunity for emerging industries, such as alternative energy, biosciences, and medical services.
- **e.** Employees will need to continue their career and professional development to keep pace with and anticipate emerging technologies and employability skills.



PLANNING ASSUMPTIONS

State and community colleges have an established history of providing local communities with cultural enrichment, personal development, and non-academic professional growth opportunities.



Technology increasingly influences working, learning, and daily living.

- **a.** Generational influences on learning with technology differ and will require changes in the delivery of educational and student services.
- **b.** The demand for asynchronous and online learning opportunities for students will continue to increase.
- **c.** Technology competence is required in most, if not all, workplaces.
- **d.** The use of asynchronous and distance learning modalities will increase as their educational viability improves and becomes more common and accepted.

Funding of higher education will remain limited from traditional state and federal sources.

- **a.** Pressure will continue to increase alternative funding sources.
- **b.** The aggressive pursuit of public and private grants will be necessary to supplement traditional funding of the college.
- **c.** Private fundraising efforts through the college's programs and the SFSC Foundation will grow in importance to assist students by removing financial barriers and to supplement funding for various college initiatives and operations.
- **d.** Creating and maintaining strong private and public partnerships to share and conserve limited resources will be a continuing necessity.
- **e.** A growing number of colleges are building unrestricted endowments to respond quickly to emerging opportunities in the community and address immediate priorities.





Demands for **institutional accountability and effectiveness** will continue to increase.

- **a.** Policy makers and policy advocates at the state and national level will continue to emphasize accountability and monitor performance-based funding for colleges. The Florida College System performance funding model will focus on key accountability measures to include student success indicators (completion and retention rates) and graduate outcomes (job placement, continuing education, and entry level wages).
- **b.** The college will need to embrace innovation and continuous quality improvement efforts in academic and administrative support programs and services.
- c. Information gathering and reporting will continue to be a major requirement of the college to monitor continuous improvement, cost-effectiveness, and student progress and success.
- **d.** Accrediting agency expectations will require more documented evidence of continuous quality improvement achievements.
- **e.** College completion will be emphasized through enhanced student development and success initiatives.



Strategic Initiatives and Goals

The vision statement is supported by six "pillars of excellence": Leadership, Relevance, Destination, Partnership, Technology, and Quality. Pillars of excellence serve as broad, overarching themes and provide context to the plan's strategic initiatives, which symbolize major thrusts SFSC will pursue to achieve its collective vision. Strategic initiatives are long-term (three to five years) and serve to provide focus for more specific goals. Goals, in contrast to initiatives, are short-term (e.g., two to three years); they represent specific steps or building blocks needed to accomplish a strategic initiative.





- Develop Exemplary Student Services Programs that Support Student Success
- a. Develop best practice intervention programs and initiatives that increase retention and graduation to include intrusive academic advising, early alert, and initiatives for specific populations
- **b.** Expand advising services leading to increased retention and completion
- **c.** Develop enrollment analytics to project recruitment, enrollment, and graduation
- **d.** Create new financial support initiatives and opportunities for students











- Programs that Meet Community Needs
- **a.** Develop initiatives to include ancillary organizations for high school students interested in enrolling at SFSC
- **b.** Present performances, workshops, lecture/ demonstrations, classes, in-school residencies and other performing arts programs to reach 10,000 SFSC and non-SFSC students, ages 5 and over per year
- **c.** Create a Florida art and culture exhibit that travels throughout the state
- d. Develop a program review data repository, reporting system, and dashboard that will drive continuous improvement in both student performance and administrative efficiency
- **e.** Establish new educational partnerships that support SFSC programs
- **f.** Increase the number of available classes and programs during non-traditional times







Provide Students with an Engaging Learning Experience Within and Beyond the Classroom

- a. Create innovative teaching labs.
- **b.** Institute an annual professional development program that highlights current teaching methodologies aimed at increasing student engagement and learning
- **c.** Develop an open educational resource (OER) plan
- **d.** Integrate undergraduate research at the course level





Create Innovative Joint Ventures and Partnerships that Drive Regional Economic Growth

- **a.** Establish a public/private Center for Emerging Technology
- **b.** Create regional centers of excellence at all campus locations
- c. Develop a center for the study of agriculture advancement





Develop and Implement Diverse Strategies that will Increase Funding Needed to Support Institutional Initiatives

- **a.** Secure funding to support cost-intensive program start-up (firefighting, precision agriculture, and health sciences)
- **b.** Launch an annual giving campaign
- **c.** Implement a \$10,000,000 unrestricted endowment campaign to provide alternative funding for the college in perpetuity
- d. Secure capital funding to enhance facilities and equipment



STRATEGIC INITIATIVES AND GOALS





Provide Programs and Resources that Inspire Employee Growth/Development

- **a.** Create a leadership program that will assist employees with career advancement, inspire excellence, and provide training/awareness of institutional practices, compliance issues, and personal responsibility.
- **b.** Enhance employee recognition for service, performance, and advancement.

